How to Fix Your Frozen iPhone

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Frozen iPhone

If your iPhone gets frozen way too often, here is a list of step by step guidelines to fix the problem right away without having to rush to a store.

(Newswire.net -- March 24, 2017) -- If you are an avid Apple phone user you might be acquainted with the problem of your iPhone getting frozen some time or the other. Numerous Apple phone fans all over the world often face this issue, especially when they start their phones and often find it gruesome to handle.

Some of the common reasons for your iPhone to get stuck are:

- 1. If you have upgraded your phone's operating system to iOS 10.
- 2. Post Jailbreak.
- 3. If you are using an expired Beta version of the iOS.
- 4. If you are trying to perform a regular restore or installing an update.

Listed below are a series of actions you can take to fix your frozen iPhone.

• Try to restart your iPhone

This is by far the simplest method to fix iPhone stuck at Apple logo. Although this might not resolve your issue in most of the cases but it is advisable that you invest a few seconds attempting to restart your phone.

- Hard Reset
- 1. Press the Home and Power button of your iPhone together.
- 2. Release both buttons when the screen goes blank.
- 3. Now press the Power button once again till you see the apple logo reappearing and then release it. This way your iPhone should restart and function as normal.

Please note that the process of hard restart varies in the latest iPhones i.e. iPhone 7 and iPhone 7 plus because the Home button for these phones lies in the touch panel. Therefore, you need to press the Power and Volume down button together to hard reset these phones.

Recovery Mode

You can put your iphone in the recovery mode by following the below steps:

- Switch off your iPhone by pressing and holding the wake/sleep button. This button can be found on the top corner on all iPhones and on the right side on iPhone 6. Hold on till you see the slide at the top and then swipe it. If your phone doesn't respond, you need to hold the wake/sleep button and the Home button together until your phone's screen becomes blank. If you own an iPhone 7 series, you need to hold the volume down instead of the Home button.
- 2. Now connect your computer to your iPhone.
- 3. Hard reset your iPhone as mentioned earlier. Keep holding for a minimum of 10 seconds, even after the logo appears.
- 4. Release the button when you see the iTunes screen and prompt appearing. Your iPhone is now in recover mode.
- 5. You will now find a window popping in iTunes to let you either 'update' or 'restore' your phone. Click on 'update'. This should resolve your iPhone hanging.
- 6. If the above procedure fails, you need to put your iPhone in recovery mode and click on 'restore' instead of 'update'.
- DFU Mode

If nothing has worked, the problem could be with booting your iPhone. Device Firmware Update or the DFU mode stops your phone from booting and lets you restore it and connect to iTunes and start fresh. You need to follow the below instructions to enter the DFU Mode.

- 1. Launch iTunes on your PC and connect your iPhone with the cable.
- 2. Switch off your phone by long pressing and hold it for another three seconds even after the screen has gone blank.
- 3. Now press the Home button and the Power button together for about 10 seconds. (Use the volume down button for iPhone 7 series instead of the Home button)
- 4. Let go off the power button but hold the Home button (lower volume button for iPhone 7) for another 5 seconds.
- 5. If you see a display on your phone i.e. the logo or the iTunes prompt you are not in the DFU Mode and need to repeat from the beginning. If your display remains blank your phone has successfully entered the DFU mode.
- 6. In the DFU mode, you will notice a pop up on your computer's iTunes window prompting to restore your phone. You can either restore the factory settings or load a back up before restoring your iPhone.

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