

# Norms Carpet Cleaning Wins Angie's List Super Service Award Two Years in a Row

John Braun February 01, 2013



Norm's Carpet Cleaning in Aurora

## Aurora area carpet cleaning company wins Angie's List Super Service Award for 2012

(Newswire.net-- February 1, 2013) Aurora, IL-- Norm's Carpet Cleaning in Aurora, IL is proud to win the Angie's List Super Service Award for 2012.

This is the second year in a row the company has won the honor. The Angie's List website gives this award only to the top companies in the area that have achieved the best ratings. Members of Angie's List rate the companies they have hired for service during the year.

Chris Newman, owner of Norm's Carpet Cleaning said, "We work hard to service our clients. Winning the Angie's List Super Service Award two years in a row makes us feel good about doing the right thing. Our goal is 100% a satisfaction guarantee and we make sure all of our clients are happy."

Angie's List Super Service winners have met strict guidelines to serving their clients. They must have a great record with Angie's List subscribers and abide to their rules. The grading scale is from A to F. Norm's always keeps their rating at "A." Less than five percent of companies on Angie's List ever win the Super Service Award.

It can be difficult for a carpet cleaning company to get the Super Service Award. Sometimes, when homeowners hire a carpet cleaner, they expect miracles. The professionalism of the cleaning company helps to set client expectations so they know what they are getting before the job takes place. Many times, carpet cleaners take the blame for some types of carpets getting stained. It takes professionalism and skill at spot removal to make clients happy in the carpet cleaning business.

[Norm's Carpet Cleaning](http://www.normscarpetcleaning.com) has been in business since 1977. They are an Aurora, IL based, family owned cleaning business specializing in carpet cleaning, tile cleaning, green cleaning, upholstery cleaning, and garage floor cleaning. You can reach them by calling 630-232-4445 or visit <http://www.normscarpetcleaning.com>