## Lapels Dry Cleaning names Jeff Kline as Franchise Owner of the Year

Steven Dubin February 04, 2015



Jeff Kline, Kevin Dubois

Lapels Dry Cleaning, an innovative, environmentally friendly dry cleaning company headquartered in Hanover, Massachusetts, named Jeff Kline as its Franchise Owner of the Year for 2014. Kline, owns Lapels Dry Cleaning stores in Gilbert and Chandler, AZ.

(Newswire.net -- February 4, 2015) Hanover, MA -- Lapels Dry Cleaning, an innovative, environmentally friendly dry cleaning company headquartered in Hanover, Massachusetts, recently named Jeff Kline as its Franchise Owner of the Year for 2014. Kline, a Gilbert, Arizona resident, owns Lapels Dry Cleaning of Chandler, located at 1085 West Queen

Creek Road and Lapels Dry Cleaning of Gilbert, located at 2586 South Val Vista Drive.

"Since Jeff opened his doors for business in 2011, his Lapels Dry Cleaning stores have exemplified the excellence we strive for with all our locations," said Kevin Dubois, CEO of Lapels Dry Cleaning. "We congratulate him as a very worthy winner of Lapels Dry Cleaning's Franchise Owner of the Year honors for 2014."

For winning Franchise Owner of the Year, Kline received a trophy and \$2,000 award, presented by Dubois.

As part of the award ceremony, Dubois cited a number of reasons for choosing Kline from more than 60 franchise owners. Those included: growth of Kline's plant in Gilbert by nearly 50 percent and his satellite Store in Chandler by 20 percent; training new Lapels franchisees that opened in 2014 at his facility in Arizona; development of a strong delivery business, which consists of residential and hotel delivery; working with Lapels Corporate Team to create a truly robust Construction Document which has helped new franchise owners in the build of their new stores; helping, with his staff, to develop a customer review platform; and more.

"Our goal in opening our Lapels Dry Cleaning stores was to bring high quality dry cleaning and superior customer service to our friends, neighbors and fellow East Valley residents," said Kline, who owns and operates both locations with his wife Tanya. "To be recognized as Franchise Owner of the Year so soon after opening is really a testament to the business model Lapels has set up and the commitment and dedication of my wife Tanya and the rest of our team."

Prior to opening the Lapels stores, Jeff Kline worked as an aerospace engineer at Orbital Sciences Corporation in Gilbert. Jeff and Tanya reside in Gilbert with their two children.

Lapels has pioneered its eco-friendly dry cleaning experience over the past dozen years. Using environmentally friendly solutions and the latest technology in equipment, Lapels is one of the few dry cleaners able to boast that there is no hazardous waste in their process. Their environmentally-friendly cleaning process has no odor and is gentler on clothes, thus lengthening the life of clothes.

Lapels Dry Cleaning also sets itself apart with its customer service. Lapels customers are greeted to a warm and inviting reception area, with friendly customer service representatives, and alteration services.

Lapels offers it's customers Automatic Rewards earning them credit towards free dry cleaning for every dollar they spend, Loyalty Programs, a VIP Program which eliminates the need to wait in line, the use of a 24 Hour Drop Off Service and FREE Home Delivery to all its customers. Same day service is also available with pick-up after 5 pm.

Hours for the Lapels Dry Cleaning of Chandler and Lapels Dry Cleaning of Gilbert are Monday through Friday, 7 am to 7 pm; Saturday 8 am to 5 pm; and Sunday, 12 pm to 3 pm.

For complete information on Lapels Dry Cleaning, please visit www.mylapels.com.

Lapels Dry Cleaning – Environmentally Friendly Cleaners Each Lapels Dry Cleaning store offers a full slate of services, including: same-day dry cleaning; shirt service; tailoring; shoe repair; wedding gown preservation; suede and leather processing; box storage and fur storage. Lapels Dry Cleaning has stores in Arizona (Gilbert, Chandler, Scottsdale), California (Poway), Colorado (Littleton), Connecticut (Cromwell), Florida (Fleming Island, Orange Park) Louisiana (Monroe, West Monroe, Delhi, Rayville, Winnsboro), Massachusetts (Abington, Allston, Bedford, Boston, Brighton, Cambridge, Cohasset, Dedham, Easton, Framingham, Franklin, Hanover, Hingham, Marshfield, Natick, Needham, Newtonville, Norton, Quincy, Walpole, Westford, Westwood and Wilmington), Mississippi (New Albany), Missouri (Wildwood), New Jersey (Brick, Freehold), Ohio (Liberty Township), Oklahoma (Oklahoma City), Pennsylvania (Bloomsburg), Rhode Island (Lincoln); South Carolina (Myrtle Beach, Pawleys Island, Surfside Beach), Texas (Austin, Bee Cave, Brownsville, Cedar Park). Additional locations are coming soon to Jacksonville, Fleming Island, Tampa and Orange Park, FL, Boston Seaport, Martha's Vineyard and Waltham, MA, Scottsdale and Yuma, AZ, Oxford and Tupelo, MS. Lapels Dry Cleaning has been ranked in Entrepreneur's 26th Annual "Franchise 500" as well as Entrepreneur's "Top 50 New Franchises," identifying Lapels Dry Cleaning as one of today's top franchise opportunities. Entrepreneur's "Franchise 500" is the best and most comprehensive rating of franchises in the world and is based on objective, quantifiable measures of a franchise operation. Lapels Dry Cleaning corporate offices are located at 962 Washington Street, Hanover, MA 02339. To learn more about franchise opportunities with Lapels Dry Cleaning, call toll free (866) 695-2735 or email sales@lapelsdrycleaning.com. Additional information and up-to-date company news can also be found on the company's Web site, www.lapelsdrycleaning.com.

## **Lapels Dry Cleaning**

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