

Back Bay Plumbing Company's New Leader Continues Exceptional WOW service

Steven Dubin August 15, 2014



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Winters Home Services, an award-winning home services business providing plumbing, heating, cooling, drain cleaning and air quality services, announces the continuation of a solid brand, formerly known as Hub Plumbing & Mechanical, in the Back Bay area.

Under the leadership of licensed Master Plumber Tim Flynn, Winters Home Services, which recently merged with Hub Plumbing, carries on the tradition of signature customer service. Experienced teams of licensed technicians provide the same personal service and attention to detail, such as protecting the homeowner's floors by covering their work boots with stain-resistant booties, and arriving on time and smartly dressed in crisp, clean uniforms. In addition, to ensure credibility, a bio of a technician prior to the appointment including his field experience and photo is sent to the customer.

With a large fleet of trucks, extended customer service hours including Saturday and Sunday service calls as well as 24/7 emergency service, Winters capably meets all the plumbing and home service needs of Back Bay residents. Winters assists residential customers with sewer/drain clogs, garbage disposals, water heaters, water filtration, steam and hot water boilers, thermostats, leaky faucets, tub valves, gas pipes, appliance installation, outside hose faucets, and HVAC service.

"Having faithful, life-long customers means a lot to us, so we shower every customer with WOW service - our gold standard treatment," said Flynn.

Giving Back

Dedicated to supporting the community, Winters is a sponsor of the Duckling Day Parade annual Mother's Day event and a partner of the Friends of the Public Garden, a non-profit organization that works to protect and improve Boston's first public parks: the Boston Common, Public Garden, and Commonwealth Avenue Mall. The company is an ongoing supporter of events at Club Café and a proud supporter of the LGBT community.

About Winters Home Services

Founded in 1994, Winters Home Services is an award-winning service company based in Cambridge, Massachusetts, specializing in plumbing, heating, cooling, drain cleaning and air quality services. Offering 24-hour emergency services and lifetime guarantees on many of their services, the company focuses on high quality workmanship and consistent world-class customer service. Winters Home Services promises to fulfill the needs of every customer with a sense of urgency, ensuring comfort, safety and well-being. Winters Home Services is one of the largest residential plumbing companies in the greater Boston-area with a large fleet on the road and a full staff of licensed and insured plumbers and technicians.

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