Digital Doc on Repairing Broken Mobile Devices

Tyler Collins February 19, 2016



Owner of Digital Doc in Roanoke, VA, discusses some media misconceptions about damaged iPhones repaired by third-party shops and Error 53 concerns.

(Newswire.net -- February 19, 2016) Roanoke, Virginia -- Recent media attention surrounding error messages on the new iPhone 6 and 6 Plus models have been laced with misconceptions about the companies that repair these mobile devices. Roanoke, Virginia-based

Digital Doc speaks with customers on a daily basis about the so-called Error 53 and what causes it. Articles claiming that third-party repair shops are 'bricking', or rendering inoperable, iPhones are rampant. Marshall Sumner, president of parent company MTM Adventures, believes that customers should know the truth behind iPhone repairs. "Apple and news media outlets are saying that repair shops are breaking phones," says Marshall. "Qualified third-party technicians like those at our company are able to repair iPhones with no issues whatsoever." To learn more about the company and its mobile device repair services, visit https://www.digitaldocrepair.com/electronic-repair-services/apple-products/.

Marshall indicates that untrained or unscrupulous repair shops are partly to blame for reports of damaged or 'bricked' phones. The error centers on unauthorized repairs done to the iPhone's Home button, which uses a technology called Touch ID. Tampering with the Home button causes the phone to become disabled. "Smart mobile device technicians understand that 99% of repairs to iPhones do not require any service to the Home button or its components," says Marshall. "Our company's highly-trained technicians have the knowledge and experience to successfully repair Apple mobile devices."

Digital Doc began operations in 2013, but has brought over 20 years of experience in the consumer electronics industry. In the short time since its launch, the company has become a trusted source for electronics repairs to a variety of devices, including mobile phones and tablets, cameras, computers, and gaming systems. The repair firm believes strongly in providing unrivaled service excellence, and their foundation is the extensive training and certification technicians go through before going to work. A network of company franchises has been able to help thousands of customers find reliable, accurate repair work in cities across the United States. "We are so confident in our ability to repair personal electronics that we back every job with a 90-day guarantee – one of the very best in the industry," adds Marshall. To learn more about the company or to find a repair center, visit http://www.digitaldocrepair.com/store-locations/.

About Digital Doc

With over 20 years of experience in the technology industry, the technicians at Digital Doc have earned a well-deserved reputation for excellence. The Roanoke, Virginia-based company specializes in repairs of mobile devices, including phones and tablets, as well as in repairs of most types of consumer electronics. Fast service and superior technical knowledge come together to create a firm that can handle the toughest electronics repair tasks with ease.

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