

# A+ Appliance Inc. Hires New Technician

Tyler Collins April 15, 2016



**A+ Appliance, a company offering major appliance repair services, recently hired a new technician to broaden service range.**

([Newswire.net](http://Newswire.net) -- April 15, 2016) Stratford, Ontario -- A+ Appliance Inc. ([www.aappliance.ca](http://www.aappliance.ca)), a company committed to repairing home appliances promptly, professionally and affordably, has just hired a new technician. The company now has two technicians, owner Darryl Kuepfer and

Jeremy Murray. Both of them are NASTeC certified and gas technicians as well.

NASTeC (National Appliance Service Technician Certification) is the highest level of professional recognition in the industry of appliance services. The certification is not a requirement, but a voluntary program for technicians who offer major appliance repair services. To get certified, technicians have to pass the NASTeC exams, which measure the knowledge, ability and skills needed by technicians on a daily basis to do a professional job.

A NASTeC certification proves a technician's capabilities and shows the customers that the technician will offer superior knowledge and performance in the appliance service industry. This sets them apart from technicians not certified by the program.

The company's NASTeC certification exhibits their technicians' reliability and professionalism in the field. Not only are they skilled at repairs, they also offer superior customer service.

**A+ Appliance Inc.** is authorized to do warranty repairs on many major brands of appliances, such as LG, Whirlpool, Maytag, Danby, Frigidaire, Bosh, and GE. They service Listowel and Stratford and surrounding areas.

To further hone their skills and learn more about the appliance service industry, A+ Appliance's technicians attend various trainings throughout the year. Just recently, they attended the Annual Service Training Institute (ASTI) service training in February in Miami, FL. ASTI is the largest appliance service training convention and is attended by plenty of business owners, technicians and managers every year. At the training, attendees are taught ways on how to be more efficient with their time, be more analytical with their processes and updates on new appliances and technical tips and repair procedures.

This year's ASTI training focused on a wide range of areas including the different appliance brands and their specialty products, customer reviews and service company growth, different marketing strategies, labor inventory management, and the use of mobile technology to increase productivity as well as drive customer satisfaction.

Murray will also be attending an all-day MSA training in the near future. The company offers a variety of training programs that provide hands-on instruction on different areas.

## About A+ Appliance Inc.

A+ Appliance Inc. is a privately-owned business specializing in major appliance repair services. It was founded by Darryl Kuepfer in 2009. The company services most major brands such as Frigidaire, Whirlpool, GE, LG, and Bosch.

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